



Results-Driven Servant Leadership

Who should attend?

HR professionals

Individuals in leadership positions who wish to positively impact the people they serve.

Instructional techniques:

All training programs are highly interactive and use a variety of instructional tools, including case studies, use of "real-time" workplace challenges, interactive discussions, role playing, writing exercises, team building games and exercises, videos, and question and answer periods.



Servant leadership is proven to not only increase employee engagement and build trust, but to positively impact the bottom-line results of an organization. This engaging, hands-on workshop will teach you best practice tools that can be employed to enhance team effectiveness and drive positive business results. Master the skill of resolving conflict through servant leadership-based conflict management styles that are proven to help you overcome obstacles that hinder individual, team, group or organizational effectiveness, and learn best practices for holding difficult and crucial conversations that will help you achieve better accountability in your organization.



Learning Outcomes

- Learn about best practice tools that can be employed to enhance team effectiveness and drive positive business results through:
 - GRP (Goals, Roles, Process)
 - Team Requirements
 - 7 Elements of Effective Teams
 - Ground Rules
 - Decision Strategies
- Master the skill of resolving conflict through servant leadership-based conflict management styles that are proven to help you overcome obstacles that hinder individual, team, group or organizational effectiveness.
- Discuss best practices for holding difficult and crucial conversations.
- Discuss best practices for practicing and reinforcing servant leadership accountability.
- Learn how to engage key influencers and change agents in producing results through effective delegation and coaching.
- Understand the role of HR and formal leadership to match employee needs for professional and career development to formal individual performance development objectives.
- Learn strategies to effectively produce results by ensuring employee initiatives are in alignment with the company.
- Identify, train and reinforce your organization's behavioral expectations for employees.



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